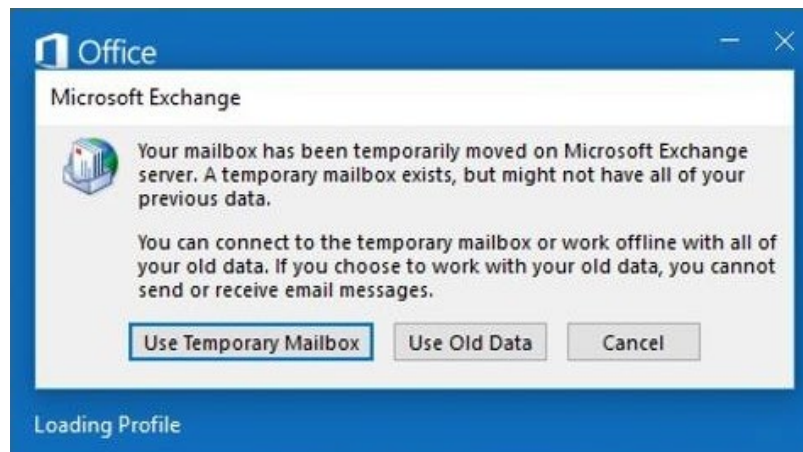



## Your Mailbox has been temporarily moved Error in Outlook



1. Click "Cancel" on the notification above.
2. Type outlook.exe /manageprofiles in the Start Menu  search box and press enter
3. Select "Yes" on the User Account Control Screen
4. Click "Show Profiles"
5. Select the profile you want to delete and click remove. Remove all profiles if you have more than one.
6. Click OK.
7. Restart Outlook to create a new profile.

**Note:** Outlook may warn you that deleting your profile will remove off-line data. You won't lose any information stored in your Outlook Data Files (.pst) or any information stored in your online accounts, for example Outlook.com, Exchange, or Office 365 accounts.