

WREN VPN Installation instructions for Non-Registered Devices

Users need to have Cisco AnyConnect program on their computers to connect. Most computers have it already installed and should be in their programs list under a folder named "Cisco".

ENSURE YOU ARE CONNECTED TO ANY NETWORK OTHER THAN WREN.

USERS CANNOT BE CONNECTED TO ANY WREN NETWORK (WIFI OR WIRED).

If the program is missing or corrupt it can be downloaded by opening a browser and going to <https://vpn.westpoint.edu>

On that page select the correct network "WREN_Cadets" or "WREN_SF" for staff and faculty. Then enter your Office365 Username (first.last@westpoint.edu) and password in the appropriate boxes.

A screenshot of a "Logon" dialog box. It has a title bar with a question mark icon. The dialog contains a "Group" dropdown menu with "WREN_Cadets" selected. Below it are two text input fields for "Username" and "Password". At the bottom is a "Logon" button.

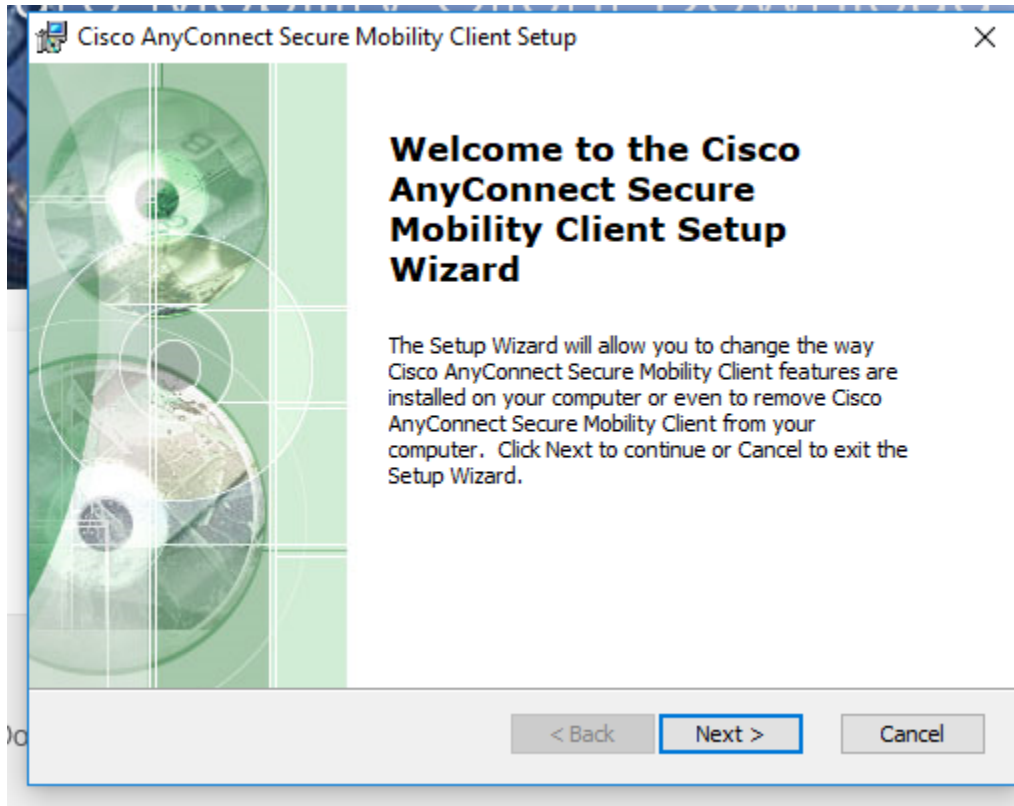
Click "Logon"

On the following page click "Download for Windows"

A screenshot of the Cisco AnyConnect Secure Mobility Client download page. The page features the Cisco logo and the text "AnyConnect Secure Mobility Client" in the top left. A large banner image shows a suspension bridge at night with the text "AnyConnect Secure Mobility Client Download". Below the banner, the heading "Download & Install" is centered. Underneath, there are two tabs: "Download" (which is active) and "Automatic Provisioning". A paragraph of text reads "Download Cisco AnyConnect Secure Mobility Client and install it on your computer." Below this text is a prominent blue button labeled "Download for Windows". In the bottom right corner, there is a link for "Instructions".

After it is downloaded run the program (IE click “Run,” Chrome select the file name that appears at the bottom of the window).

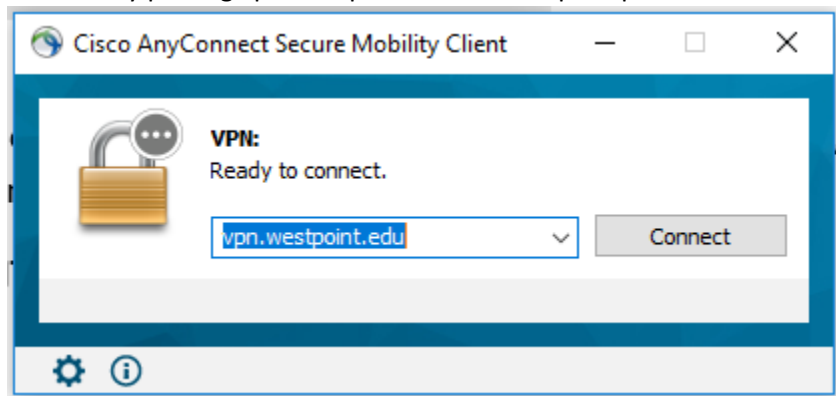
Follow the instructions of the setup wizard.



*If it is already installed the user will have the option to modify, repair, or uninstall and should select repair if their program is corrupt. If that still fails to correct the issue, have them uninstall the program, and then return to this page and install a fresh version.

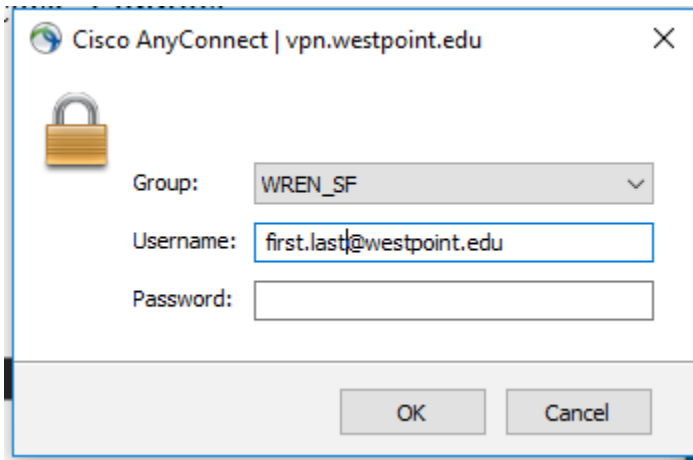
ALL USERS SHOULD NOW BE IN THE SAME STATE WITH ANYCONNECT INSTALLED.

Connect by putting vpn.westpoint.edu in the space provided



Click “Connect”

Select the appropriate network they should connect to either WREN_Cadets or WREN_SF for Staff and Faculty. Enter their Office365 email address and password and click OK.



The screenshot shows a dialog box titled "Cisco AnyConnect | vpn.westpoint.edu". On the left side, there is a yellow padlock icon. The dialog contains three input fields: a dropdown menu for "Group" with "WREN_SF" selected, a text box for "Username" containing "first.last@westpoint.edu", and a text box for "Password". At the bottom of the dialog, there are two buttons: "OK" and "Cancel".

The AnyConnect pop-up will show the steps of connecting to the network and then the user will see the following notification on the bottom right of their screen when successfully connected.

